

## How to use the TQ

- 1) Please fill in the company contact information at the top and the personal contact information on the bottom of the document, this will allow us to contact you easily and quickly
- 2) **Information on quantities and schedules is mandatory. We cannot make any statements without this information.**
- 3) Please enter either the product name (e.g. GMB10235040070) / product number (e.g. 1012949-51731) or the electrical parameters.
- 4) The more details on the electrical and mechanical parameters you can give us, the better feedback we can provide.  
  
We produce according to ISO 9001 as standard.
- 5) If the capacitor has to be produced and tested according to any specific standard or norm, then this information is mandatory.
- 6) Please send the TQ to [request.hsm@mersen.com](mailto:request.hsm@mersen.com).  
Our target is to provide you a first feedback within 48h.
- 7) If you have additional Documents to share, please make a short note in the TQ and attach the documents to the Email